

Access Our Services

Apply for Food, Cash and/or Medical Benefits (or Check Case Status)

Online: www.benefits.ohio.gov

By Phone: 1-844-640-6446

Our Building at 3210 Monroe St. remains closed to the public.

Print online forms www.lucasjfs.org (click "Downloadable Online Service Center Forms")

Pick Up or Drop Off Applications/Verifications

Pick up applications/forms M-F 8am – 4pm outside in front of our building at 3210 Monroe St.; drop off paper applications and verifications in the drop box to the right of the Main Entrance, by the sidewalk, 24 hours a day.

Submit Verifications and Documents

Please include your social security number and/or case number on ALL documents.

Email: LUCAS_DOCUMENTS@JFS.OHIO.GOV

Mail: P.O. Box 10007, Toledo, OH 43699

Fax: (419) 213-8820

Please add your current phone number or contact information on your documents.

To Apply for Childcare Benefits

Online at www.lucasjfs.org or at www.odjfs.state.oh.us

Verifications necessary to determine Childcare program eligibility:

- ◆ Proof of Income
- ◆ Proof of any child support paid
- ◆ Proof of citizenship or qualified alien status for children in need of care.
- ◆ Proof of a qualifying activity for all caretakers in the household (for example: work or school/training).
- ◆ Provide the name and address of an eligible Childcare provider for each child in need of care.

**(To find a Childcare Provider in Lucas County and surrounding area visit:
<http://childcaresearch.ohio.gov>).**

Things to Know

- ◆ *****UPDATE***** The parking lot at 3210 now has WIFI to access online services.
The password is: 3210guest
- ◆ All applications and documents will be processed as normal.
- ◆ You will receive an appointment letter with details for when to call for your scheduled interview.
- ◆ *****UPDATE ***** Redeterminations and Interim Reports **will be issued and required** for completion starting **July 2020**.
- ◆ For proof of Eligibility or Income Statements: Call 1-844-640-6446 or email your request to: LUCAS_DOCUMENTS@JFS.OHIO.GOV (type "Income Verification" in the subject line.) You can also access statements on your Self Service Portal (SSP).
- ◆ All important updates are shared at: www.facebook.com/LucasCountyDJFS/
- ◆ *****UPDATE ***** July 6th, 2020, LCDJFS will begin seeing clients by **appointment only** in instances where a client has either insufficient technology or ability to navigate our system remotely or need to make a cash payment on a repayment agreement. **(If a situation arises that requires face/face contact the necessity for such appointment will be determined by the agency.)**

OH Dept of Medicaid/Lump Sum

L-3676

Columbus, Ohio 43260

(With your check include a cover letter with your name, SSN, case number, and reason for submitting the check.)