

**Paramedic Committee
Meeting Minutes
January 14, 2019**

PRESENT

Chief Mike Ramm
Marlene Metti
Ben Cranston
Jason Baker
Joe Cira
Nicholas Simon
James Moseby
Ryan Sedlock
Greg Wilcox
Tammy Ohrt
Mike Romanowicz
Ryan Whitney
Mike Posadny
Paul Johnson
Tyler Trease
Zak Reed
Martin Fuller
Gina Beneche
Kristin Calkins

REPRESENTING

Sylvania Twp. Fire
Toledo Fire – LS4/E19
Toledo Fire – LS1
Toledo Fire – LS1
Toledo Fire – LS 11
Toledo Fire
Toledo Fire – LS 5
Sylvania Fire – LS 6 LCEMS Annex
Sylvania Fire – LS 6 LCEMS Annex
Toledo Fire
Toledo Fire – LS 1
Toledo Fire – LS 11
Toledo Fire
Toledo Fire
Toledo Fire
Toledo Fire -
Toledo Fire
Whitehouse Fire
St. Vincent's Trauma
UTMC - Trauma

STAFF

Dennis Cole
Dr. David Lindstrom
Brent Parquette
Ralph Shearn
Jon Ziehr
Loren Boykin

LCES Director
LCEMS Medical Director
LCEMS QA/CE
LCEMS Dispatch Manager
LCEMS/LS 10
LCEMS dispatcher

ABSENT

Toledo Fire – LS 2
Toledo Fire – LS 3
Toledo Fire – LS 4
Rich Ellett
Oregon Fire – LS 8
Whitehouse Fire – LS 9
Chief Charles Flack

Maumee Fire – LS 7
Jerusalem Fire

Call to Order

Chief Ramm called the meeting to order at 9:03 a.m.

Minute Approval

The minutes from the November 19th meeting were provided. Ryan Sedlock made a motion to accept the minutes, which was seconded by Tyler Trease. Minutes were approved as written.

Old Business

CE – Brent reported the November CE comments and bar graphs were available for review. January's CE has started. The revised schedule cut out one month, which is June. The number of hours per years have been reduced to 32.

Chief Ramm mentioned the November 12 lead class was awesome.

AFR – Ralph stated no report at this time. He's hoping to have more data by the March meeting. Chief Ramm mentioned AFR is going well in his area.

Dennis reported we are working with the City of Toledo to be able to use AFR on more units that have a Paramedic other than just their engines.

Positive ID – Brent reported everything is functioning. Brent mentioned there is a documentation issue and it's not being done correctly.

Drug Shortage – Ryan reported we are in good shape

Vending Machines – Nothing to report.

State Board of Pharmacy – Dennis said they have been quiet.

Free Standing EC – Dennis reported they had communication with Dr. Goliver regarding the diversion issue and there has been a big improvement.

St. Luke's Hospital – RACE - Ralph reported they went live the end of November and there have been no challenges. Dr. Lindstrom reported there are now three facilities with them using three doctors. Dr. Lindstrom explained diversion of the RACE facilities.

Open Discussion

Pages – Ralph reported Motorola is unable to do station paging on the radios as we hoped. As for the "out of range" issue, Whitehouse added stubby antennas for their fire department G4 Unication pagers and it improves the range.

RTF – Dr. Lindstrom reported we are still in the process of training.

Complaints – Zak Reed said there is the issue of some departments sending out their life squads on non-emergency calls and/or being specialed and self- dispatch. Dennis reported they have met with Chief Byrd and had a conversation about this.

Intra-facility transports – Dr. Lindstrom no update. Dr. Lindstrom reported the extended facilities don't want to wait on transports so they call 9-1-1. There is also the issue of transporting from an ER to another facility. Dr. Lindstrom said we have not been in a position to do that and no process on training. We are aware of the problem of transports from extended facilities and we are in the process of educating the doctors at these facilities.

Tyler Trease reported on an incident of a transport that was a direct admit and the bed wasn't ready. Dr. Lindstrom asked for the documentation and cited the only direct admits the life squads do are the OB's that go to labor and delivery and those that go to CAT scans.

Black and White Cabs – Ralph reported EMS Dispatch obtain cabs for those patients not deemed needing an ambulance. This is utilized in Toledo. Ralph reported to help streamline the process, Black and White took the local dispatch center and moved it to a company in Minnesota. Ralph reported that he and Dennis met with the owners of Black and White and JFS to discuss issues they were having, i.e. waiting for long periods of time for someone to get back with them. The owners of Black and White assured us that when we put information into a portal a supervisor will get with us in five minutes. Ralph said there were situations where no one would show up.

Zak Reed asked if the county thought about using other cab companies. Ralph reported this is provided through a Jobs and Family Services contract.

Zak reported there are two programs out there, one where clients get to go to an EC and one for clients that can be transported to an Urgent Care. Also, there are forms that have to be filled out for those cases to go to an Urgent Care.

Restraints – Tyler Trease reported he brought in some restraints for the county to look at citing they are used at St. Anne and he thought they would work better on the life squad.

Face Sheets – Brent reported that he is telling all the paramedics in CE this month to collect face sheets from all the hospitals on all transported patients.

Dennis reported we had a meeting with our billing vendor and the impact of missing patient demographics on billing was discussed. Dennis said when don't get all the information it becomes a non-billable report for Medicare/Medicaid. Not getting social security is a big one, but not having the correct name, spelling or date of birth also impacts billing.

Brent reported some Paramedics are picking the protocol BLS Routine Medical Care which is incorrect because are an ALS service. Medical necessity should be in the narrative and if the patient is a BLS patient, it should not be transported by life squad. A discussion of such ensued.

Fires – The question was raised about life squads at fires. Dennis reported we are still working with Toledo Fire on this.

Tyler Trease reported Chief Byrd met with the Fire Safety Committee and that a life squad will be at each fire

ESO password – Brent reported the password is to be changed every 90 days.

Communication – Mike Romanowicz brought up the issue of a lack of communication on domestic violence cases when fire response is sent Code 2 or staged but the life squad is still sent Code 3. The only way they find out is through the fire radio. It could be a difficulty breathing after a violent occurrence and they are not told to stage or respond Code 2. This especially happens at night.

Dennis explained there are three agencies using CAD and each have separate entries. Unless fire dispatch is changes the problem nature with the appropriate code, EMS may not know.

On-scene Physician Response – Brent reported there was an incident where a physician showed up at a scene and gave orders to the paramedics. The paramedics on the scene did not know the doctor. It turned out to be a Mercy doctor. LS 1 should have never listened to the doctor and should have followed their protocols.

Dr. Lindstrom reported the physicians that are pre-approved by him carry a blue ID card. Currently there are no residents doing this.

Adjournment

The meeting was adjourned at 10:07. The next scheduled meeting is March 11th.

Lucas County EMS

Noncredit Course and Instructor Evaluation

Course: HIPAA, 12-Lead Review

Course Dates: November 1,6,7,8,13,14,15,20,21,27,28, 2018

COMMENTS

November 1, 2018

- I always like a good 12 lead refresher
- Well done. Lecture for four hours is rough but this was great.
- Nice job Brent
- The case studies were very beneficial. Perhaps more feedback on runs, STEMI stats Activations us caths etc.
- Great lecture. Enjoyed the info & discussion about ECMO\
- I agree 9-1p time slot seems to work best. Evening classes are always small. Could we train paramedics for LBBB Sgarbossa LVH Ber Pericarditis put on a small PDF and distributed via email for personal use.

November 6, 2018

- Great review. Please keep 2 night sessions. If on shift day, tough to come to daytime ones.
- Very good review. Thanks!
- Great refresher!!!
- Excellent 12 lead class. More real life case reviews, those are nice
- Great 12 lead class. HIPAA lecture was better than expected. Can we add 2-3 CE sessions per month so there are at least 2 morning/evening/night sessions.
- Excellent review of cardiology/EKG! Everyone does a good job of breaking down the info in a way that makes it easy to understand.
- Not happy about only having one-night session per month next year. Due to family commitments, night sessions work best for me. Only having one per month doesn't give much choice.
- I enjoyed the case presentation aspect of lecture.
- Night classes are needed for those who get kids to and from school. 3 choices to pick from are helpful.
- Just a thought, can we include a call of the run played to show how dispatch gives the initial complaint. I wrote this before Ais' third scenario.
- Diff lectures was nice
- Got a lot more out of interactive lecture than the usual 6 skill stations.

November 7, 2018

- Excellent class. Instructors were very knowledgeable and enthusiastic. Held my interest and I learned a lot and refreshed my memory on some things.
- Good review! Always appreciate the skills review on reading 12 lead ECG.
- Very helpful. Review of criteria was excellent. Would like to see Brent's original EKG/12-lead presentation.
- As usual my brain is much after Brent's 12-lead class.
- 12 lead class are always informative & the best CE
- Great class!!

November 8, 2018

- How about some snacks.
- Thank you for the review.
- Amazing 12-lead review by Brent!!!
- As always Brent & Johnny & Ais do a great job
- With 4 hr lecture, must keep up with coffee. Medics should not have to make it.
- Excellent CE by all 3. I finally have a better grasp of concordance & discordance. Thanks for the coffee!
- Very good CE today!
- Great ECG review! Thanks!and still need snacks/food.
- Great info Brent.
- Excellent refresher to 12 lead – Thank you

November 13, 2018

- Loved handout of 12 lead wish we had handouts of the others for reference later.
- Thanks! Have a great holiday!
- Great information. Good refresher
- Probably need 12 lead review yearly, good to keep up with
- The first rule of HIPAA...Don't talk about HIPAA
- 12 lead EKG was outstanding! Great job Brent!
- Better coffee
- Though about dropping "spring" C.E.!! Spring break – lots of parents w/kids.
- Awesome Brent. HIPAA was dry – long winded. Last presentation I was lost & stop nit picking. I'm nit picking why can't you look at the downloaded EKG to see where the STEMI is/was.
- Thank you for all the handouts. It lets me take notes and have something to take with me to look back on & continue to learn.
- Great content
- What happened to our games? We used to play games.
- Great EKG explanations! Hope some students looked it up on their phones because they seem to be more interested with what's on their phone than the instructors.
- Ais – great job, please work on pacing – speed up please. Less words more info.
- Love the review of EKG's & 12 lead.
- Very informative. Presented well....

November 14, 2018

- Use of the multiple choice pads could have made this CE more interesting.
- Do this lecture every year please (EKG)
- Great lecture. I always enjoy the 12 lead refresher. Thank you for breaking it down so that it is easier to understand.
- OK
- More afternoon options please.
- Great review. Thanks for all you do to keep us updated & educated.
- Good review!!
- Please do a 12-lead review twice a year!
- I always enjoy the ECG review! It's a much needed refresher. Good job to all as always. Thank you!

November 15, 2018

- Candy bars in the vending machines. Coke would also be great coca-cola not cocaine but that would be OK too!
- Great review.
- Excellent review
- Great job thanks for the hard work.
- Always a good review
- Great handouts, always enjoy the 12 lead review.
- Awesome 12-lead presentation (as always) Brent! Good stuff
- RVI topic w/deep dive, easy-to-understand instruction was particularly informative and probably some of the best instruction received to date. LVH was great presentation also!
- Good info to review for us old guys

November 20, 2018

- Great review
- I can only take CE in the evening. You have made it more difficult for me!!!
- 1 night time classes would be beneficial. The CE dates are evenly filled at the beginning of the month, but everyone changes their dates at last minute. So the people that already schedule & keep their date are the ones that get shorted.
- Thank you!
- Completely understand why you want to cancel one evening class, but I think it will cause scheduling issue for many.
- Great job guys.

November 21, 2018

- Hey! What happened to the game show & quiz? Ais, nice job covering dull topic to HIPAA. Great 12 L review. It was helpful to see a printed ePCR to understand how our inputted information transforms into a run sheet. So, what was the BLS vs ALS transport?
- 12 lead class is always great education!
- Thank you, Ais and Brent. Happy holidays!
- Excellent 12 lead review. Extremely informative and made simplistic
- Great review
- I love all lectures. Please more, more, more

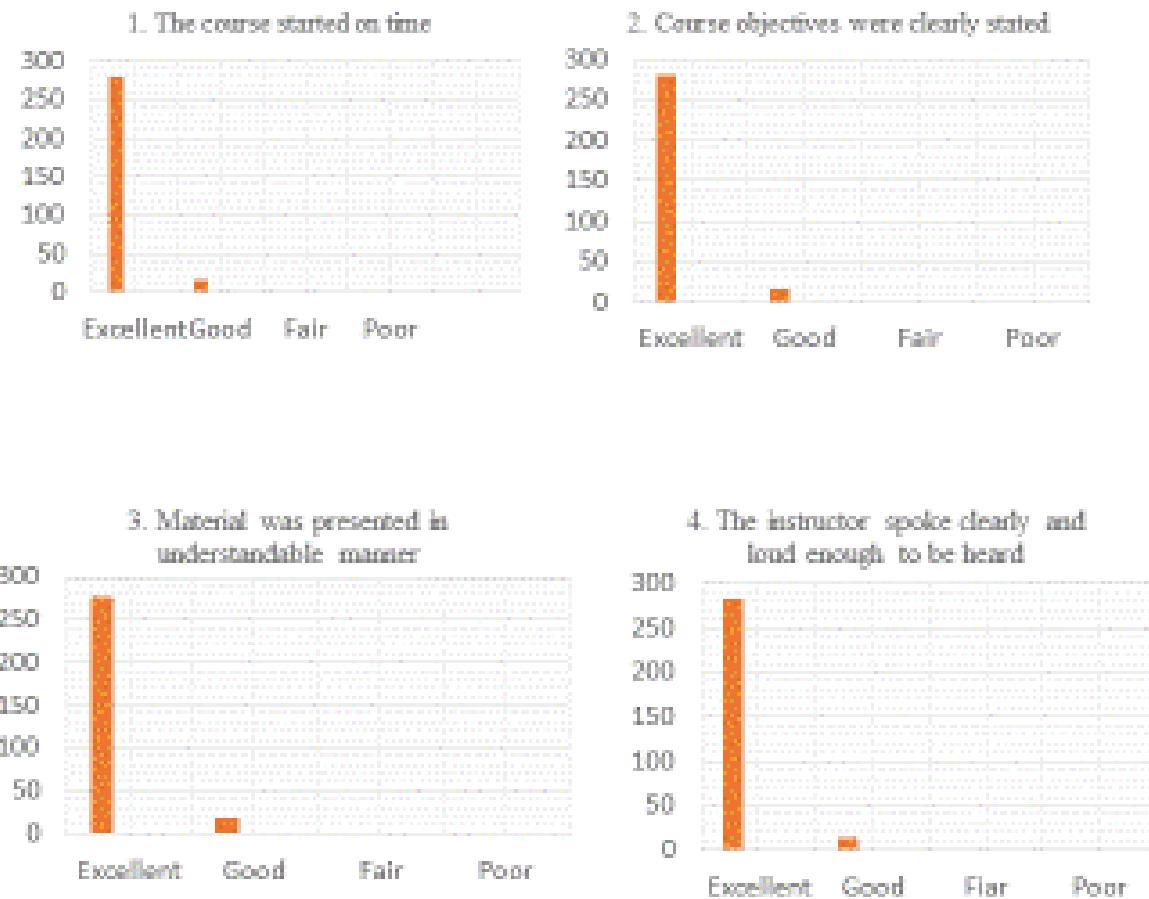
November 27, 2018

- 12-lead review & case scenarios were very beneficial.
- Good review of 12-lead.
- If you want an increase in PCR accountability & documentation, then get rid of 20 min inservice time. What works for LS8 or LS9 doesn't work for Toledo.
- Need more than 20 mins for report
- Great review plus new material

November 28, 2018

- Great review
- Good lectures. Great 12 lead lecture by Brent. I liked the graphs about “lead view” & “lead groups”.
- Much needed review. Thank you
- Nice CE. Great review
- Great review of the cardiac rules of engagement. Although arduous at times, the necessity of the topic gets at the core of our collective function.
- Might be helpful to include lab or video to go over lead placement. Especially 12 lead placement (V1-V6). Would be helpful for newer paramedics.
- Disappointed there was no **S1Q3T3**
- Since going to the new toughbooks the times are off. Yesterday the Toughbook time was 5 mins ahead of the MDT. I had it synced by IT about 3 weeks ago. This is causing a problem especially for those of us that chart bedside. Which could be causing other time problems. Can IT unlock the time function so we can sync them at the beginning of our shift? Or can they sync them to the MDT each week. Thank you for the handouts!
- Can we please look at distance learning options with mandatory skill stations? This may cut down on the amount of makeup CE's everyone is worried about.
- HIPAA was great info TY. Lots to think about. 12-leads are always a great review! TY
- Always great to have a cardiac review. Brent is the “superman” of cardiology and his mentorship shows in Jon & Ais. Excellent CE
- Good stuff
- Jon Z very good/informative. Brent good info ECG. Ais – 12 leads were not best quality.
- Appreciated updated info & change from typical 12-lead refresher.
- Excellent review

HIPAA, 12-Lead Review

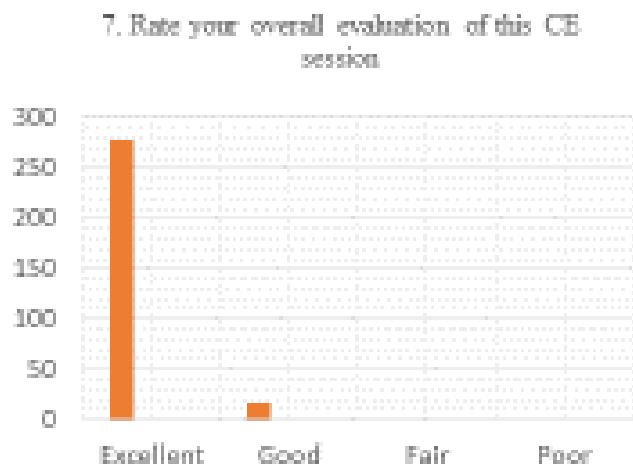


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Number of Evaluations: 296

Location: Lucas County EMS

HIPAA, 12-Lead Review



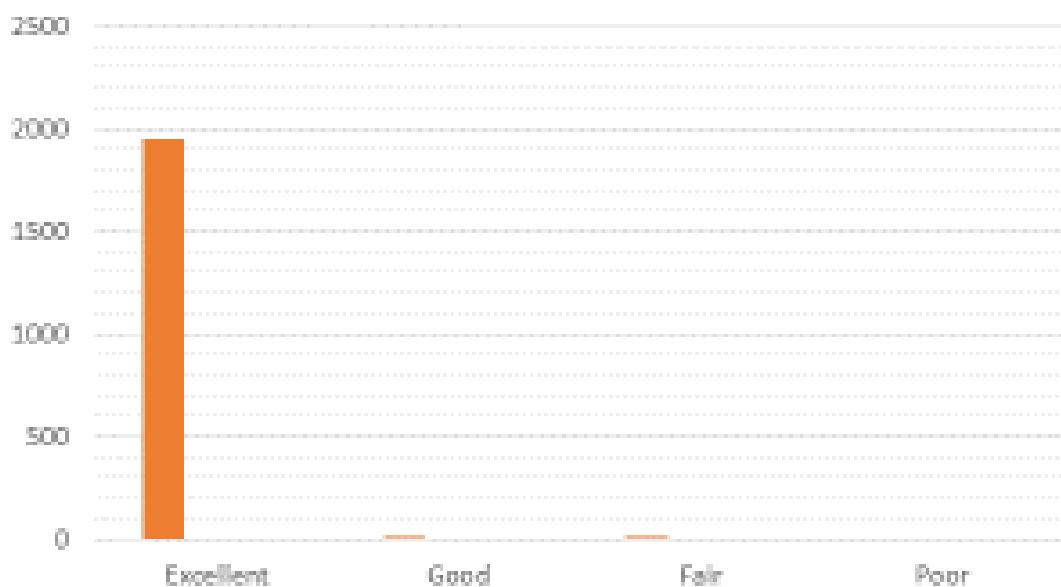
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Summary of All Response to All Questions



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